



Come join the family! **Collins Comfort Masters** has been providing the Valley with reliable Air Conditioning, Heating, Plumbing and Indoor Air Quality services since 1985!

As a well-established leader in the industry, we're experiencing explosive growth opportunities and are immediately hiring for several positions throughout the Valley! Let's jump start your career now!

HVAC Install Technicians

Lead Installers are responsible for installing new HVAC equipment for residential and some commercial properties. Our Lead Installers will teach and guide Apprentice Installers on installation practices and applications, customer service best practices, accessories sales, and proper paperwork procedures.

Apprentice Installers help with HVAC installs, working under the direct supervision of the Lead Installer. Training to become a Lead Installer will be provided.

These are full-time positions and require the ability to work in inclement weather conditions. Must be able to work on rooftops, in attics, and other small spaces.

Who We're Looking For

Our ideal HVAC Install candidate will have at least 2-3 years of experience working as a RETRO-FIT HVAC Lead Installer with knowledge in Horizontal and Vertical Split Systems, Rooftop Package Units, Duct Work, Basic Diagnostics, High/Low Volt, Refrigerant, Airflow, Start-up Procedures/Requirements, Charging, Basic Airflow Set-up, 2-Stage testing (gas or heat pump). You'll have top-notch customer service skills with a strong desire to exceed customer expectations and you'll enjoy the process of training new apprentices.

The Apprentice Installer is an entry-level position with on-the-job training provided by an experienced Lead Installer. You'll have a strong mechanical aptitude and desire to learn! You'll understand the importance of professionalism and have the ability to provide stellar customer service. HVAC knowledge is a plus, but not required. Through training and guidance, you'll learn the skills to become a Lead Installer.

What We Offer

- TOP PAY! Lead Installers earn \$85k-\$100+ annually and Apprentice Installers earn \$55k+ annually
- Company Box Truck and gas card provided for daily routes
- Paid Time Off
- 401k w/ Company match
- Generous benefits package including Medical, Dental, Vision, Company-Paid & Voluntary Life Insurance, Disability Insurance, plus more!
- We also offer an Employee Assistance Program covering an array of services available to you 24/7, Legal Services Plan, Identity Theft Protection Plan, and more
- Business casual atmosphere

Lead Installer Essential Duties & Responsibilities

- Install new HVAC equipment
- Teach an Apprentice the skills required to become a Lead Installer
- Maintain good working order of Company vehicle, including refueling as necessary, reporting any mechanical issues, and filling out and submitting monthly vehicle inspection form. Vehicles should be washed on a weekly basis
- Maintain proper stock, parts, tools, & safety equipment in the vehicle
- Travel to job sites in service area, and work with dispatch to ensure schedule is maintained and delays are properly communicated to customer
- Engage in conversation with homeowner to uncover any concern or interests regarding their AC system, which could lead to potential accessory sales or a new system replacement
- Identify and proactively respond to potential opportunities for additional business
- Understand company flat rate pricing and generate appropriate customer invoice and other paperwork at job site
- Electronically process credit card payments
- Obtain customer signatures before commencing work and at completion of job
- Verify and/or obtain correct customer information
- Be able to work nights or weekends, on a rotating basis, to service emergency needs of our customers
- Participate in Company provided training opportunities on customer service and latest industry technologies

Lead Installer Minimum Qualifications

- 2-3 years of experience as a RETRO-FIT HVAC Lead Installer with knowledge in Horizontal and Vertical Split Systems, Rooftop Package Units, Duct Work, Basic Diagnostics, High/Low Volt, Refrigerant, Airflow, Start-up Procedures/Requirements, Charging, Basic Airflow Set-up, 2-Stage testing (gas or heat pump)

- Excellent inter-personal and customer service skills with a strong desire to exceed customer expectations
- Identify and proactively respond to potential opportunities for additional business (newer system, service contracts, and additional services)
- Minimum hand tool requirements: basic hand tools such as wrenches, screwdrivers/nut drives, sheet metal/duct tools, and hammer
- Minimum Testing Equipment requirements: Refrigerant Gauges, Manometer, Magnahelic, C/O Detector, Psychrometer and Micron Gauge
- Ability to work independently in a timely manner, making sure job is done correctly the first time.

Interested candidates apply now! Still have questions or would like to send a resume?

Email us at winningcareers@collinscomfort.com or text Recruiter Jenny (480) 773-9970 for a quick response!